

Lumina Plan Management: Known issues and best practices

February 10th, 2018

This document details current known issues for Lumina Plan Management TV/Radio goals.

- If a sent goal is deleted, the deletion isn't reflected in Spectra DS or OX. A workaround for this is to delete those goals manually in the DS or OX goals program.
- Estimates must start on a Monday and end on a Sunday for Spectra DS or OX. For example:
 - If Est is for a quarter, starts Wed, and ends Sunday, any goals sent the first week will cause an error.
 - If Est is for a quarter, starts Monday, and ends Wednesday, any goals sent the last week will cause an error.
- If goals are sent for an estimate that is an out of week rotator (not a M-Su week), they won't be updated in Spectra DS or OX. A workaround for this is to manually add out of week rotator goals in the goals program.
- **OX only:** If someone is editing a goal, in Spectra OX, for a given Client/Product/Estimate, and Lumina sends goals, the goals will not be sent and the user is locked.
- **OX only:** If a goal was sent and then a non-MCPE value is revised for the goal line (for example, Daypart, Market, etc), the newly sent goal will overwrite the original sent goal.
- **OX only:** If one goal line is in error, all other lines sent will remain in the Pending status, but are actually in error. A workaround for this is that you can fix the error line and resend the goals group.
- **DS only:** If one week in a goal line fails:
 - Any previous weeks that are valid appear as failures in Lumina but are sent to Spectra DS successfully.
 - Any following weeks appear as failures in Lumina, whether they are valid or not, but they don't get sent to Spectra DS successfully. A workaround for this is to fix the erroneous lines and resend the goals group.

Goals best practices and considerations

The information below details best practices to use when sending goals.

- You must send only one goal line per one MCPE.
- Data, sent from Lumina Plan Management, needs to be structured like how it's sent in **Spectra Goals Uploads** as the software doesn't enforce certain data sent.

Goals in Spectra DS and OX have a key set of fields: Media, Client, Product, Estimate, Daypart, Length, Market, and Week. For an agency, if Lumina Plan Management sends goals for these values, and then sends the exact same values again.

In Spectra the last sent goals are the values that will be used. For Lumina, all sent goals lines are retained and aggregated. Therefore, the Lumina Plan Management portion can display different totals than the Spectra portion. Duplicates can display in Lumina but not in Spectra DS.

The scenarios below show examples of when these two values displays:

Scenario 1:

For an agency, if a goal week is sent split up, two diffs sends. For example, Goal sent is M-W and another Goal sent is Th-Su for same week. LPM will have two goals. Spectra will have one goal (the last sent). This pertains to one plan and/or across many plans for an agency.

Scenario 2:



For an agency, if a goal is sent with any value not part of the key (for example, Vendor) then sent again with same key data and different Vendor. For example, if a Goal sent for key MCPE Daypart, Length, Market, Week for Vendor #1. Then goal sent for exact key MCPE Daypart, Length, Market, Week for Vendor #2. Lumina will have 2 goals. Spectra will have 1 goal (last sent). This pertains to any value that is not a key that is sent (vendor, esupplier, KPI) for a goal line.

- **OX** send is a full replace. This means that when revising goals, you must send all goal lines in order for Spectra to use the goals.
DS send only replaces the line that was revised. This means that you can send only the goal lines that needed updating for Spectra DS to use all original and revised goals.